



花旗银行（中国）有限公司

关于个人银行业务营业网点停止营业的公告

尊敬的客户：

感谢您一直以来对花旗中国的支持与信任，以及对于花旗中国个人银行业务调整的关注与理解。鉴于花旗中国将转让个人银行财富管理业务，以下花旗中国的个人银行业务营业网点预计于2024年6月8日起停止营业。

- **上海分行个人银行营业网点**
上海市浦东陆家嘴金融贸易区 花园石桥路 33 号花旗集团大厦 1 楼
- **上海南京西路支行**
上海市静安区石门一路 288 号兴业太古汇香港兴业中心一座第 42 层 4201-4204 单元及 4212 单元
- **上海古北支行**
上海市古北路 1078 号 黄金豪园金座 1 楼 102 室
- **北京分行个人银行营业网点**
北京市西城区武定侯大街 6 号 卓著中心一层 101 单元
- **北京嘉里中心支行**
北京市朝阳区光华路一号 嘉里中心办公楼首层 02 单元和北办公楼二层 201 单元
- **广州财富广场支行**
广州市天河区体育东路 118 号 财富广场 101 单元, 102-2 单元, 201 单元
- **深圳福田支行**
深圳市福田区福华一路 6 号免税商务大厦裙楼西 101-5 单元



- **成都丰德国际广场支行**
四川省成都市武侯区航空路6号附4号-5号1楼
- **杭州黄龙支行**
杭州市杭大路15号嘉华国际商务中心一层109-110单元
- **天津分行个人银行营业网点**
天津市和平区南京路与长沙路交口西南侧世纪都会商厦-1804, 1805, 1806, 1807单元
- **大连分行个人银行营业网点**
大连市中山区港兴路6号大连富力中心写字楼裙楼底商, 18层12、01-03单元
- **重庆分行个人银行营业网点**
重庆市江北区庆云路1号国金中心T1办公楼18楼8、9、10单元
- **贵阳分行个人银行营业网点**
贵州省贵阳市观山湖区林城路贵阳国际金融中心一期商务区10号楼15层3号
- **南京分行个人银行营业网点**
江苏省南京市汉中路2号南京世界贸易中心16楼
- **长沙分行个人银行营业网点**
湖南省长沙市芙蓉区解放西路188号国金中心T1塔楼19楼02-03单元

个人银行业务营业网点停止营业后，花旗中国在各地留存的个人客户及其账户将归集到花旗中国上海分行集中管理。留存的个人客户仍可通过致电我行客户服务热线、发送电子邮件等方式提出赎回、汇出汇款和关户等业务需求。远程交易可能影响汇款到账时间或增加交易时间，请您务必预留充足时间进行交易申请。如若需要亲见、核实身份证原件和身份信息等，我行将安排客户到当地分行现场核验。

详细信息请关注我行近期发布的相关通知或公告。如果您需查询分行地址或



有其他任何疑问，可以通过以下方式与我们联系：

- 登陆花旗银行网上银行（www.citibank.com.cn）
- 致电花旗客户服务热线 400-821-1880（海外客户请致电+86-21-3896-9500）
- 发送电子邮件至 Consumer.China@citi.com

再次感谢您的支持与配合！

花旗银行（中国）有限公司

2024年5月6日



Citibank (China) Co., Ltd.

Notice on Retail Banking Outlets Suspension

Dear customer,

Thank you for your continued support. We appreciate your attention and understanding on the adjustments to the Citi China Consumer business.

Regarding Citi China transferring its China onshore consumer wealth management business, below **Retail Banking Outlets** will stop providing financial services since **June 8, 2024**.

- **Shanghai Branch Retail Banking Outlet**
1/F Citigroup Tower, No.33 Hua Yuan Shi Qiao Road, Lu Jia Zui Finance and Trade Area, Shanghai
- **Shanghai West Nanjing Road Sub-branch**
Unit 4201-4204, 4212, Centre One, HKRI Taikoo Hui, 288 Shimen Rd (No. 1), Jingan District, Shanghai
- **Shanghai Gu Bei Sub-branch**
1F Unit 102, Golden Garden, No.1078, Gubei Road, Shanghai
- **Beijing Branch Retail Banking Outlet**
Room 101, 1st Floor, Excel Centre, No.6 Wu Ding Hou Street, Xi Cheng District, Beijing
- **Beijing Kerry Centre Sub-branch**
Unit 201, 2F, North Office Building and Unit 02, 1F, Kerry Center, No.1 Guang Hua Road, Chao Yang District, Beijing
- **Guangzhou Fortune Plaza Sub-branch**
Unit 101, Fortune Plaza, No.118 TiYu East Road, Tian He District, Guangzhou
- **Shenzhen Futian Sub-branch**
Room 101-5, Duty Free Building, No 6, Fuhua 1st Road, Futian district, Shenzhen



- **Chengdu Fund International Plaza Sub-branch**
1F, Unit 4~5, No 6, Hangkong Road, Wuhou District, Chengdu
- **Hangzhou Huanglong Sub-branch**
Room 109-110, Floor 1, Jiahua International Business Center, No.15 Hangda Road, Hangzhou
- **Tianjin Branch Retail Banking Outlet**
Unit 1804,1805,1806,1807, Metropolitan Plaza Southwest Intersection of Nanjing Road and Changsha Road, Heping District, Tianjin
- **Dalian Branch Retail Banking Outlet**
1F, Podium Building and unit 12, 01-03, 18F , R&F Center, No 6, Gangxing Road, Zhongshan District, Dalian
- **Chongqing Branch Retail Banking Outlet**
Unit 8, 9, 10, 18F, Tower 1, Chongqing IFS, No.1 Qingyun Road, Jiangbei District, Chongqing
- **Guiyang Branch Retail Banking Outlet**
03, 15F, Building 10, IFC, Lincheng Road, Guanshanhu District, Guiyang
- **Nanjing branch Retail Banking Outlet**
16F, Nanjing World Trade Center, No. 2 Hanzhong Road, Nanjing
- **Changsha Branch Retail Banking Outlet**
Unit 02&03, 19F, T1, IFS, No. 188 Jiefang West Road, Furong District, Changsha

After the suspension of all retail banking outlets, remaining customers and their accounts will be centralized to Citi China Shanghai Branch for better management. Remaining customers can also reach us by CitiPhone or email for product redemption, fund transfer out and account closure. Please note that remote operations may have impact on the fund transfer receiving time or transaction processing time. Please reserve sufficient time for the application of your transaction. Citi China will arrange customer to other branch premise for onsite verification services such as ID and identification witness and verification, etc.

In addition to customer notice for detailed information, you may reach out to us via the following channels for branch premise address check or any other queries,

- Citibank Online (www.citibank.com.cn),



- CitiPhone 400-821-1880 (+86-21-3896-9500 for overseas customers)
- Email (Consumer.China@citi.com)

Thank you once again for your support and understanding.

Citibank (China) Co., Ltd.

May 6, 2024