

## Notice on Credit Card Accounts Receivable Transfer/Closing Date

Dear Valued Customer,

Notice on credit card accounts receivable transfer

Date: July 2024

This notice is related to the "Citi China Credit Card Repayment Service Termination and Transfer of Accounts Receivable to Fubon Bank China" announcement by Citibank (China) Co., Ltd. ("Citi China") in May 2024. We would like to inform you that the transfer of credit card accounts receivable has taken place on July 5, 2024 ("Closing Date").

Citi China has provided the last Citibank credit card statement with your account information as of July 5, 2024 through the Citibank Credit Card WeChat official account and by mailing a letter to the address you have registered with our bank, so that you can view the details and specific amount transferred by Citi China to Fubon Bank (China). Please note that your Citi China personal credit card accounts and Citi points/miles are not included in this transfer. In addition, Citi China has ceased repayment services from 9 pm on July 3, 2024, and any attempted repayment to your Citi China personal credit cards will not be processed.

From July 7, 2024, you will need to make repayments to Fubon Bank (China). Fubon Bank (China) provides the following three repayment channels:

- 1. Visit any branch of Fubon Bank (China) to open a Fubon Bank (China) debit card and make manual repayments or set up automatic repayment.
- 2. Log in to the "Fubon Bank (China)" official WeChat account to open a Type II RMB account and make manual repayments or set up automatic repayment (RMB repayments only).





3. If you are unable to open a personal bank account using the above methods, you can still make repayments by checking your repayment account and outstanding balances via the "Fubon Bank (China)" official WeChat account, and transferring the exact amount from another bank account.

If you fail to make timely repayments, your credit record may be affected.

Please scan below QR code to follow the official WeChat account of "Fubon Bank (China)", view the repayment guide and start your account opening appointment.



"Fubon Bank (China)" Official WeChat Account



Repayment Guide



Account Opening Appointment

Fubon Bank (China) will also send the above-mentioned new repayment account and specific repayment instructions to you via SMS, phone calls, emails, etc. after the Closing Date. Please pay attention to the relevant notice from Fubon Bank (China).

If you have any questions, please call the 24-hour customer service hotline of Fubon Bank (China): +86-21-962811; after connecting, press "4" to speak to a service representative.

You can also go to a Fubon Bank (China) branch for consultation. Click below to view the branch address and contact number:

https://www.fubonchina.com/1.4.1.php?page=1





Thank you for your cooperation.

This notice has been duly authorized by each sending entity; and no company stamp is required to validate this notice.

Warmest Regards,

Citibank (China) Co., Ltd. (as the transferor)

Fubon Bank (China) Co., Ltd. (as the transferee)

