



Notice to Non-transferring Customers of Citi China Consumer Wealth Business Residual Services

Dear Customer,

Thank you for your continued support. We appreciate your attention and understanding on the adjustments to the Citi China Consumer business.

We hereby notify you that, Citi China has completed the transfer of its onshore consumer wealth management business to HSBC China on 7th June 2024 ("Closing Date").

Based on the released notice, **your affected Citi Products and accounts have not been transferred to HSBC China on the Closing Date.**

Citi China will continue to provide basic banking services. **You can reach us by CitiPhone® or email for relevant transactions.** Details as below:

CitiPhone® and email service account	<ul style="list-style-type: none">- CitiPhone® 400-821-1880 (+86-21-3896-9500 for overseas customers) will be in service during working hours.- Email service account Consumer.China@citi.com will continue to be in service.
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Related Products and Services	
Outward remittance of RMB and Foreign currencies	Residents can only apply for domestic outward remittance under same name. Non-residents can only apply for domestic and overseas outward remittance under same name.
Time deposit (Including Certificate of deposit)	Time deposit including Certificate of deposit is only eligible for full amount early break or holding until maturity.
Redemption of Investment Products	1) Each investment product, i.e., QDII-Mutual Funds / Bonds / Local Mutual Funds / Asset Management Schemes / Mutual Recognition of Funds, is only eligible for full redemption.
	2) QDII Structure Notes is only eligible for holding until maturity or early termination triggered by product auto-call event.
Wealth Management product information disclosure service	Citi China will continue to disclose the products NAV, products notification etc.via www.citibank.com.cn ,and send paper base transaction advice to confirm the transaction information. If there are any changes in the information disclosure method, we will notify you separately.
Account Maintenance	Including personal information update, account status update, account closure or Inheritance etc.
Distribution of Monthly Statement	Citi China will send you monthly bank statement of June and July 2024 as usual. From August 2024, Citi China will still generate your monthly bank statement, and you may request for statement delivery via CitiPhone® or send email.



Please note that remote operations may impact the processing time. Please reserve sufficient time for the application of your transaction.

Should you have any questions, you may reach us via CitiPhone® 400-821-1880 (+86-21-3896-9500 for overseas customers).

Regards,
Citibank (China) Co., Ltd.
Jun 2024